The SOFEI Group, Inc. (4723) To: Employment Counselor Date: 10/18/2024



## **Customer Service Representative**

**Benefits:** Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$18.00 to \$18.00 hourly Employment status: Contract / Temporary

## Description

Robert Half has a fantastic career opportunity for an articulate, highly skilled Customer Service Representative. Are you always outgoing and sociable? This could be a great position for you. Expect this role to exist within a dynamic and fast-paced working environment. This Customer Service Representative position is based in the Fairfax, Virginia region and is a short-term temporary employment opportunity.

What you get to do every day

- Manage and place incoming telephone calls
- By being successful in your role, you will facilitate business development and client referral goals by actively cross-selling and referring customers
- Receive and send written business correspondence
- Offer friendly, accurate customer service in a timely fashion comprehensive knowledge of email

## Requirements

- Prior customer service experience required
- Strong communication skills, both verbally and in writing
- Can work in a fast-paced environment.
- Excellent customer service and office administrative skills
- A consistently positive approach to your work that is rooted in a businesslike professionalism
- Proficiency with Microsoft Office applications
- Proven ability to navigate multiple computer systems, applications, and utilize search tools to find information

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